

## Jewel Changi Airport's "Spring into POPsperity with POP MART at Jewel" Promotion (the "Promotion")

### Terms and Conditions

#### **(1) CapitaStar Exclusive**

**[Update] Thank you for your support! All mahjong sets have been fully redeemed.**

- 1) Promotion is valid from 10 January – 28 February 2025, unless otherwise stated.
- 2) Accumulated spending on the same day must be made within the promotion period from 10 January – 28 February 2025.
- 3) Promotion is limited to one redemption per CapitaStar member, regardless of the amount spent, while stocks last and on a first-come-first-served basis.
- 4) To qualify, CapitaStar members must accumulate a minimum nett spend of \$388 (with at least one \$50 receipt) on the same day at Jewel Changi Airport only, clocked to their CapitaStar app.
- 5) A 'Pre-purchase Jewel & POP MART mahjong e-Voucher' will be issued to the member's CapitaStar account once the accumulated spend is met.
- 6) The issuance of the 'Pre-purchase Jewel & POP MART mahjong e-Voucher' does not guarantee the availability of the limited edition Jewel & POP MART mahjong for pre-purchase.
- 7) To pre-purchase, present the 'Pre-purchase Jewel & POP MART mahjong e-Voucher' on the CapitaStar app at Level 1 Jewel Concierge, from 10am to 10pm, daily. Last redemption is at 9:30pm. Limited quantity available for pre-purchase.
- 8) Pre-purchase of limited edition Jewel & POP MART mahjong is at \$298. Upon successful payment, members will receive:
  - i. Original hardcopy of collection letter to be presented during the designated period for collection.
    - As each mahjong tile is meticulously handcrafted, the mahjong set will be available for your collection in April 2025.
    - The collection details will be sent to the email and/or mobile number registered with Jewel.
    - **Please note that the original hardcopy collection letter must be presented at the point of collection. Collection of the mahjong set will not be facilitated for any torn or illegible letter or failure to present the letter. Please note that no replacement of letter will be issued for any loss/misplacement of the original redemption letter.**
  - ii. A pair of Mastercard Canopy Bridge Adult tickets worth \$27.80.
    - Valid for single day visit between 10 January – 28 February 2025.
    - Ticket types are as specified on the ticket. For safety reasons, a child aged between 3 -12 years old is not allowed to use an adult ticket for admission, and vice versa. All child ticket holders must be accompanied by a paying adult.
    - Ticket includes complimentary admission into Canopy Park on the same day of visit.
    - Please refer to Jewel Changi Airport's website (<https://www.jewelchangiairport.com/>) for the latest Attraction's operating hours.
- 9) Jewel Gift Vouchers, eCapitaVouchers, Changi Rewards e-Voucher Flexi, and any other vouchers cannot be applied towards the payment for the pre-purchase of the Jewel & POP MART mahjong set.
- 10) All transactions must be recorded on the same day of purchase under the member's CapitaStar app for the assessment of the minimum spend requirement.
- 11) CapitaStar members will be responsible for tracking of the minimum spend via their CapitaStar app.
- 12) Tracking of the spending will be in accordance with the terms and conditions by CapitaStar and Jewel Double Rewards programmes.

- 13) Purchases are strictly for participating Retail & F&B outlets of Double Rewards programme in Jewel Changi Airport only.
- 14) Verification of the accumulated spend using physical receipts is not permitted and screenshots of eVouchers will not be accepted.
- 15) Promotion is not valid for receipts from:
  - i. Apple
  - ii. Changi Experience Studio
  - iii. Changi Lounge
  - iv. Gift by Changi
  - v. YOTELAIR Singapore Changi Airport
  - vi. Servicing charges from Dyson Demo Store Service Centre
  - vii. Voucher purchases (i.e. vouchers from any Jewel outlets, eCapitaVoucher, Changi Rewards eVoucher, Changi Dollar Voucher, Changi Gift Card)
  - viii. iTunes Gift Card
  - ix. Online purchases, including website or app ticket purchases for Jewel Attractions
  - x. Tobacco products
  - xi. Banks / ATMs / Money Changers / Financial Services
  - xii. SISTIC / AXS / SAM payments
  - xiii. Cash Card / Stored Value Cards Top-Up transactions
  - xiv. Temporary vendors at promotional spaces, e.g. Jewel Atrium, Cloud9 Piazza, pop-up stores, pushcarts/kiosks and vending machines
  - xv. Lounges, passenger meeting services counters, left-luggage service counters, tour and travel services
  - xvi. Car rental/polishing services, airport shuttle and transportation counters
  - xvii. K-Cuts
  - xviii. Fun Claw
  - xix. Health screening and screening packages from Minmed Wellness Collective
  - xx. Packages from Natureland Spa. Premium
  - xxi. Donation Bundle from FairPrice
- 16) All items redeemed are strictly non-refundable and non-exchangeable.
- 17) This promotion is in no way meant to encourage gambling and the mahjong sets are solely intended for entertainment purposes only.
- 18) Jewel Changi Airport reserves the right, at their reasonable discretion, to amend or add to the Promotion terms and conditions and/or terminate the Promotion at any time without prior notice.

## **(2) General Terms and Conditions**

- 1) Minimum spend refers to the final payable amount after including all discounts, service charge, GST, etc.
- 2) All other prevailing mall promotions do not apply for this Promotion.
- 3) All redemptions are non-negotiable, non-exchangeable, non-refundable, not for resale, and cannot be exchanged for cash.
- 4) Safety and health advisory regulations apply.
- 5) By participating in the Promotion, you confirm that you (or in the event that you are a minor, your parents and/or guardians) consent to the collection of your data (including personal data) in accordance with Jewel Changi Airport's Privacy Policy: <https://www.jewelchangiairport.com/en/privacypolicy.html>
- 6) Such personal data includes but is not limited to your name, contact details, date of birth, and home address. In accordance with the Advisory Guidelines issued by the Personal Data Protection Commission ("PDPC"), we will not collect your full NRIC number, only the last 3 digits and final alphabet. If you have previously provided us your full NRIC number, we will not retain such data after 1 September 2019 unless we are otherwise required to do so. We may also collect information that is sent automatically by your web browser, computer, mobile phone, tablet or other device, if applicable.
- 7) The purposes for which personal data collected by Jewel Changi Airport from you may be used and/or shared with third parties include but are not limited to conducting and administering the Promotion and communicating with you in relation to the Promotion.
- 8) By participating in the Promotion, you also consent to our use of your personal data such as your email address and phone number in connection with our marketing and promotional activities. If you wish to opt out of being contacted for our latest products, promotional offers, lucky draws and other marketing information, you may unsubscribe from the mailing list via the unsubscribe facility in the communication, or contact us at [contact.us@jewelchangiairport.com](mailto:contact.us@jewelchangiairport.com).
- 9) To promote and advertise the Promotion, Jewel reserves the right to engage authorised photographers and videographers to take photographs and/or video recordings. By participating in the Promotion, you consent to being photographed and recorded by authorised photographers and videographers as customers participating in the Promotion and consent to the use of such images, films or recordings for public transmission and for the marketing and publicity materials of Jewel Changi Airport.
- 10) To the fullest extent permitted by law, Jewel shall not be liable in contract, tort (including negligence) or otherwise, for any direct loss, indirect or consequential loss, damage, cost and expense, or loss or profits, arising out of or in connection with the Promotion.
- 11) The management reserves the right to:
  - Refuse the participation of any person in the Promotion and/or disqualify any participant of the Promotion for any reason whatsoever, including but not limited to unsafe or unruly behavior that may result in harm or damage to that person or any other persons; and
  - Change or vary these Terms and Conditions as it deems fit, without prior notice. Should any dispute arise, Jewel's decision on all matters relating to the Promotion and these Terms and Conditions is final, conclusive and binding on all participants and no correspondence will be entertained.

- 12) By participating in the Promotion, shoppers will be deemed to have read, understood and agreed to be bound by, these Terms and Conditions as well as all other related promotional material, including any and all amendments, additions, replacement and modifications thereto, as may be made from time to time.
- 13) These Terms and Conditions are governed by and construed in accordance with the Laws of Singapore and participants hereby submit to the exclusive jurisdiction of the Singapore courts.
- 14) All information is accurate at time of print. Jewel Changi Airport will not be liable for any dissatisfaction, damages, loss, injury or inconvenience arising from the materials published or printed in relation to the Promotion.